# Softwaretechnik / Software-Engineering

# Lecture 1: Introduction

2019-04-25



Albert-Ludwigs-Universität Freiburg, Germany

Engineering, Software, Software Engineering

# Engineering

Engineering – The application of a systematic, disciplined, quantifiable approach to structures, machines, products, systems, or processes. IEEE 610.12 (1990)

**Engineering** – is the application of knowledge in the form of science, mathematics, and empirical evidence,

to the innovation, design, construction, operation and maintenance of structures, machines, materials, software, devices, systems, processes, and organizations.

Wikipedia

# Non-Engineering vs. Engineering

	Non-Engineering (studio / artwork)	Engineering (workshop / techn. product)	
Deadlines	cannot be planned due to dependency on artist's inspiration	can usually be planned with sufficient precision	
Price / Cost	determined by market value, not by cost	oriented on cost, thus calculable	
Evaluation and comparison	is only possible <b>subjectively</b> , results are disputed	can be conducted using objective, quantified criteria	
Norms and standards	<b>are rare</b> and, if known, not respected	exist, are known, and are usually respected	
Warranty and liability	are <b>not defined</b> and in practice hardly enforceable	are <b>clearly regulated</b> , cannot be disclaimed	
Mental prerequisite	artist's <b>inspiration</b> , among others	the existing and available technical know-how	
Author	considers the artwork as part of him/herself	remains <b>anonymous</b> , often lacks emotional ties to the product	

(Ludewig and Lichter, 2013)

## Content

Terminology / Engineering, Software, Software Engineering **Motivation: Successful Software Development** → Working definition: success → Unsuccessful software development exists Common reasons for non-success Course → Content → Topic areas → Structure of topic areas ← Emphasis: formal methods → Relation to other courses → Organisation

→ Lectures

√ Tutorials

<■ Exam

1 - 2019-04-25 - Scontent

IEEE Std 610.12-1990 (Revision and redesignation of

#### IEEE Standard Glossary of Software Engineering Terminology

Sponsor

Standards Coordinating Committee of the Computer Society of the IEEE

Approved September 28, 1990

IEEE Standards Board

Abstract: IEEE Std 610.12-1990, IEEE Standard Glossary of Software Engineering Terminology, identifies terms currently in use in the field of Software Engineering. Standard definitions for those terms are established.

Keywords: Software engineering; glossary; terminology; definitions; dictionary

ISBN 1-55937-067-X

Copyright © 1990 by

The Institute of Electrical and Electronics Engineers 345 East 47th Street, New York, NY 10017, USA

> No part of this document may be reproduced in any form, in an electronic retrieval system or otherwise, without the prior written permission of the publisher.

Authorized licensed use limited to: UNIVERSITAET FREIBURG. Downloaded on April 03,2015 at 13:47:32 UTC from IEEE Xplore. Restrictions apply.

# INTERNATIONAL STANDARD

#### ISO/IEC/ IEEE 24765

First edition 2010-12-15

## Systems and software engineering — Vocabulary

Ingénierie des systèmes et du logiciel - Vocabulaire



Reference number ISO/IEC/IEEE 24765:2010(E)

© ISO/IEC 2010 © IEEE 2010

Authorized licensed use limited to: Michigan State University. Downloaded on September 06,2014 at 17:36:30 UTC from IEEE Xplore. Restrictions apply.

Software – Computer programs, procedures, and possibly associated documentation and data pertaining to the operation of a computer system.

See also: application software; support software; system software.

Contrast with: hardware. IEEE 610.12 (1990)

#### Software -

- 1. all or part of the programs, procedures, rules, and associated documentation of an information processing system. [...]
- 2. see 610.12
- 3. program or set of programs used to run a computer. [...]

#### cf. application software

NOTE: includes firmware, documentation, data, and execution control statements.

IEEE 24765 (2010)

# Software Engineering — This Course's Working Definition

## Software Engineering -

- (1) The application of a systematic, disciplined, quantifiable approach to the development, operation, and maintenance of software; that is, the application of engineering to software.
- (2) The study of approaches as in (1).

IEEE 610.12 (1990)

## Software Engineering -

- 1. the systematic application of scientific and technological knowledge, methods, and experience to the design, implementation, testing, and documentation of software.
- 2. see IEEE 610.12 (1)

ISO/IEC/IEEE 24765 (2010)

## Software Engineering-

Multi-person development of multi-version programs.



iff.informatik.unioremen.de/2001/ sssets/images/

D. L. Parnas (2011)

**Software Engineering** – the establishment and use of sound engineering principles to obtain economically software that is reliable and works efficiently on real machines.

F. L. Bauer (1971)



(CC-by-sa 3.0)

## Content

- Terminology
- Engineering, Software, Software Engineering
- Motivation: Successful Software Development
- → Working definition: success
- → Unsuccessful software development exists
- → Common reasons for non-success
- Course
  - → Content
    - → Topic areas
    - → Structure of topic areas
    - ← Emphasis: formal methods
    - → Relation to other courses
  - **⊢** Organisation
    - → Lectures
    - → Tutorials
    - ← Exam

# When is Software Development Successful?



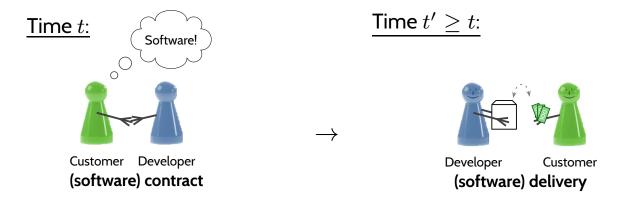
A software development project is successful

if and only if

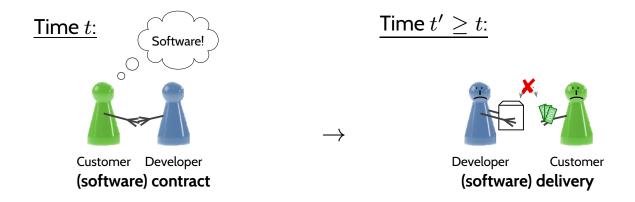
developer, customer, and user are happy with the result at the end of the project.

# Which Result? Which Project?

#### Successful:



#### Unsuccessful:



Does 'uncussessful' happen?

If yes: How can we avoid it?

# Is Software Development Always Successful?



Erfolgs- und Misserfolgsfaktoren bei der Durchführung von Hard- und Softwareentwicklungsprojekten in Deutschland

2006

#### Autoren:

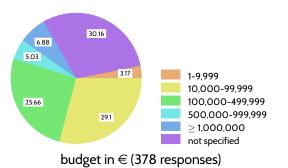
Ralf Buschermöhle Heike Eekhoff Bernhard Josko

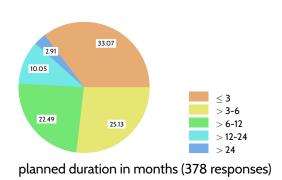
**Report:** VSEK/55/D

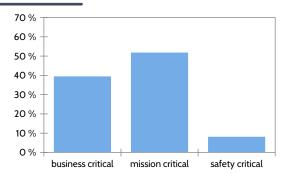
Version: 1.1

**Datum:** 28.09.2006

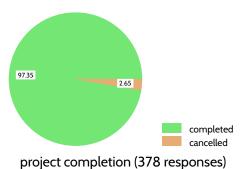
# Some Empirical Findings (Buschermöhle et al. (2006))

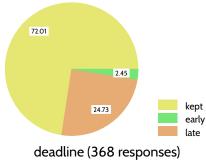


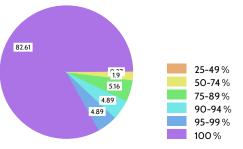




Criticality (378 responses, 30 'not spec.')

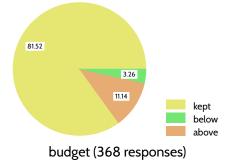


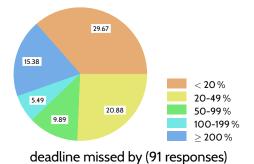


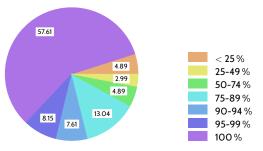




main functionality realised (368 responses)







secondary functionality realised (368 responses)

# Causes for Unsuccessful Projects: First Approximation

Time t:



Time  $t' \geq t$ :



Developer Custom (software) delivery

. Capturing (Tequirements 2

Design

ြ Implementation (Code) Quality Assurance

**(5)** 

(Software) Project Management

## Possible causes (by phase):



- e.g. misunderstanding of requirements; contradicting requirements
- e.g. non-scalable design; feature forgotten; designer misunderstood requirement
- e.g. programmer misread design specification; simple programming mistake
- e.g. wrongly conducted test; tester misunderstood requirement
- e.g. wrong cost estimation; bad scheduling; team member was not aware of responsibilities

# Causes for Unsuccessful Projects: Once Again



- e.g. misunderstanding of requirements; contradicting requirements
- e.g. non-scalable design; feature forgotten; designer misunderstood requirement
- e.g. programmer **misread** design specification; simple programming **mistake**
- e.g. wrongly conducted test; tester misunderstood requirement
- e.g. wrong cost estimation; bad scheduling; team member was not aware of responsibilities

## And that's this course:

- Discuss typical Software-Engineering problems,
  - like communication, misunderstandings, etc.
  - like technical errors, quality issues, etc.
- and (state-of-the-art) generic mitigation approaches
  - like precise description languages (e.g. for requirements),
  - like analysis techniques (e.g. for program correctness),

by development phase (Requirements, Design, etc.).

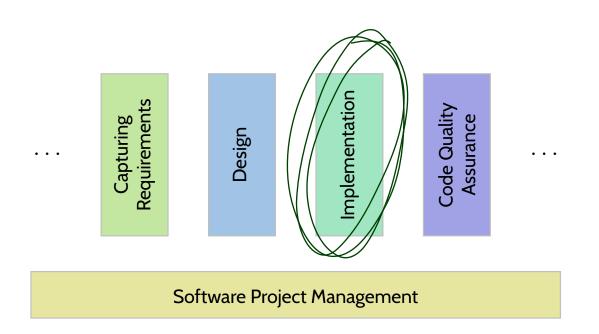
## Content

**Terminology**  Engineering, Software, Software Engineering **Motivation: Successful Software Development** → Working definition: success → Unsuccessful software development exists Common reasons for non-success **Course** → Content → Topic areas → Structure of topic areas ← Emphasis: formal methods → Relation to other courses  $\vdash$  Literature → Organisation → Lectures Tutorials

Exam

Course: Content

# Course Content (Tentative)

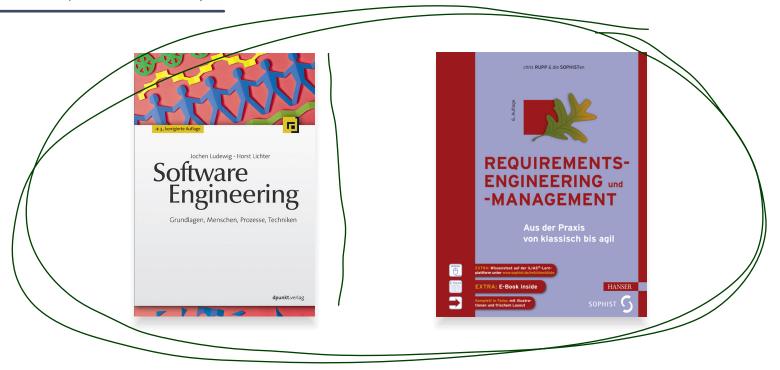


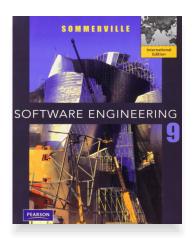
	-	22.4., Mon
Introduction	L 1:	25.4., Thu<
Metrics, Costs,	L 2:	29.4., Mon
Development	L 3:	2.5., Thu
Process	L 4:	6.5., Mon
	T 1:	9.5., Thu
	L 5:	13.5., Mon
Requirements	L 6:	16.5., Thu
Engineering	L 7:	20.5., Mon
	T 2:	23.5., Thu
	L 8:	27.5., Mon
	-	30.5., Thu
	L 9:	3.6., Mon
	T 3:	6.6., Thu
	-	10.6., Mon
	-	13.6., Thu
Arch. & Design,	L10:	17.6., Mon
	-	20.6., Thu
Software-	L 11:	24.6., Mon
	T 4:	27.6., Thu
Modelling,	L12:	1.7., Mon
Patterns	L13:	4.6., Thu
QA	L14:	8.7., Mon
	T 5:	11.7., Thu
(Testing, Formal	L15:	15.7., Mon
Verification)	L16:	18.7., Thu
Wrap-Up	L 17:	22.7., Mon
	T 6:	25.7., Thu



# SWEBOK v3.0 Software Engineering Professional Practice Bourque and Fairley (2014) Evaluation of the Program Under Test Evaluation of the Tests Performed Software Engineering Economics Graphs and Trees Statistical Analysis **4** 1/ 70

# Literature (Preview)









# Structure of Topic Areas (Example: Requirements Eng.)

Sommerville (2010). Balzert (2009), This course: Ludewig and Lichter (2013), etc.: Vocabulary e.g. consistent, com-Vocabulary plete, tacit, etc. **Techniques Techniques** e.g. Natural Language informal • informal e.g. Nat. Language Patterns e.g. Use Cases e.g. Use Case Diagrams semi-formal semi-formal e.g. Decision Tables formal formal complex simple e.g. Live e.g. Decision **Tables Sequence Charts** (fomal) (proper subset, fomal)

# Excursion: Informal vs. Formal Techniques

## **Example:** Requirements Engineering, Airbag Controller

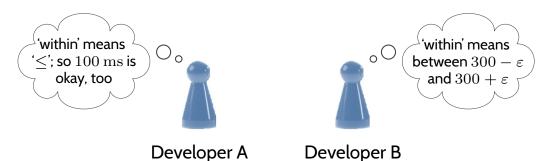






## Requirement specification, informal:

Whenever a crash is detected, the airbag has to be fired within  $300 \,\mathrm{ms} \,(\pm \varepsilon)$ .



## Requirement specification, formal:

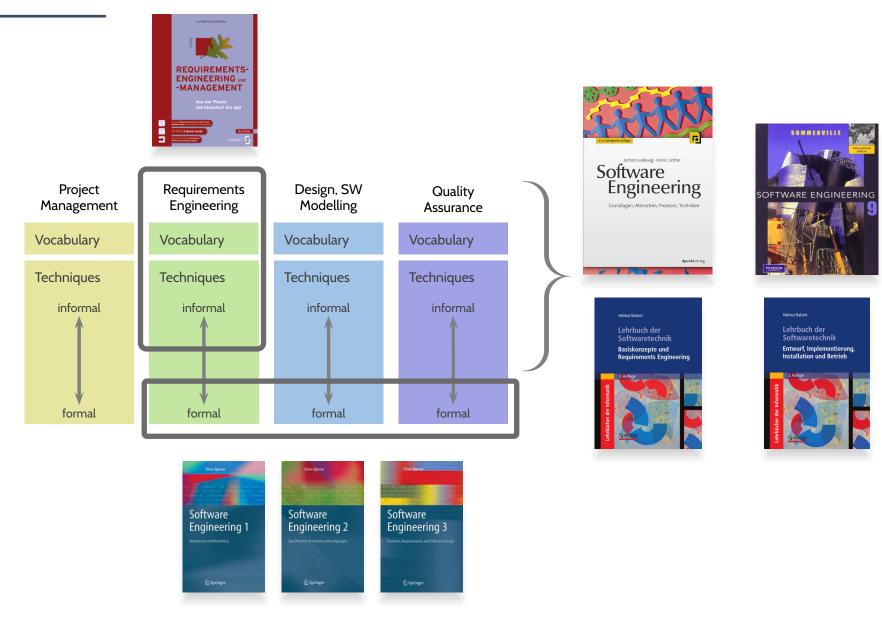
- Fix observables: crashdetected: Time  $\rightarrow \{0,1\}$  and fireairbag: Time  $\rightarrow \{0,1\}$
- Formalise requirement:

 $\forall t, t' \in \mathsf{Time} \bullet \mathsf{crashdetected}(t) \land \mathsf{airbagfired}(t') \implies t' \in [t + 300 - \varepsilon, t + 300 + \varepsilon]$ 

 $\rightarrow$  no more misunderstandings, sometimes **tools** can **objectively** decide: requirement satisfied yes/no.



## Literature



...more on the course homepage.

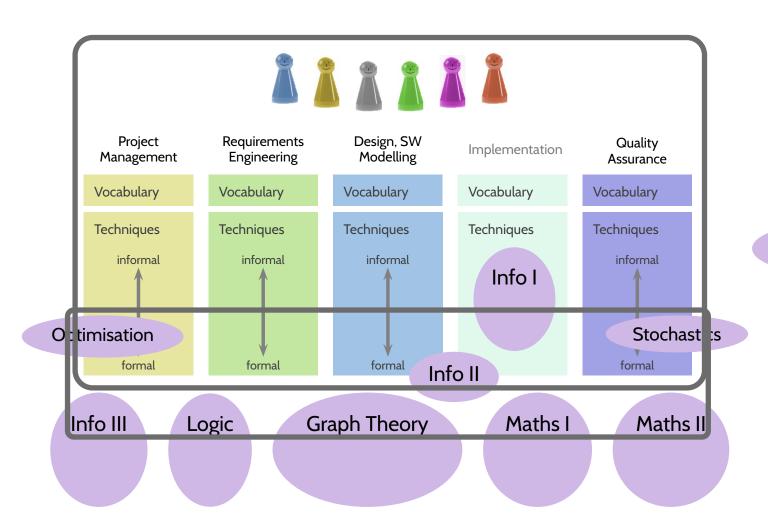
## Content

- Terminology
- Engineering, Software, Software Engineering
- Motivation: Successful Software Development
  - → Working definition: success
  - → Unsuccessful software development exists
- Common reasons for non-success

#### Course

- → Content
  - → Topic areas
  - ← Structure of topic areas
  - ← Emphasis: formal methods
  - → Relation to other courses
- → Organisation
  - → Lectures
  - → Tutorials
  - ← Exam

# Course Software-Engineering vs. Other Courses



The lecturer points out connections to other topic areas (e.g. research, praxis). totally signed of one of the strongly disagree

**Databases** 

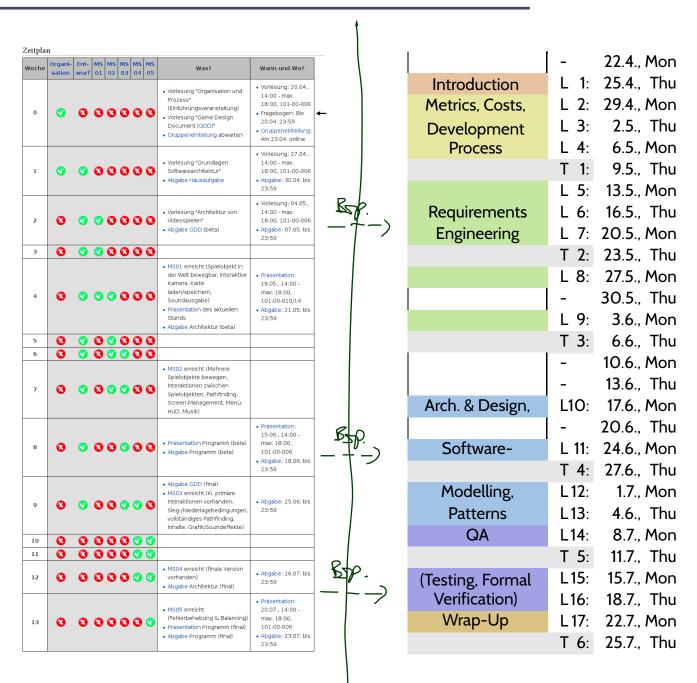
Op. Sys.

**Networks** 

Comp. Arch.

# Course Software-Engineering vs. Softwarepraktikum

Agreement between 'Fachschaft' and the chair for software engineering: strong(er) coupling between both courses.



## Content

- Terminology
- Engineering, Software, Software Engineering
- Motivation: Successful Software Development
  - → Working definition: success
  - ✓ Unsuccessful software development exists
- Common reasons for non-success

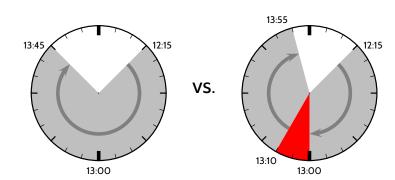
#### Course

- → Content
  - → Topic areas
  - ← Structure of topic areas
  - ← Emphasis: formal methods
  - → Relation to other courses
- → Organisation
  - → Lectures
  - → Tutorials
  - ← Exam

Course: Organisation

## Organisation: Lectures

- Homepage: http://swt.informatik.uni-freiburg.de/teaching/SS2019/swtvl
- Course language: German (since we are in an odd year)
- Script/Media:
  - slides without annotations on homepage with beginning of lecture the latest
  - slides with annotations on homepage typically soon after the lecture
  - recording on ILIAS (stream and download) with max. 2 days delay (cf. link on homepage)
- Schedule: topic areas à three 90 min. lectures, one 90 min. tutorial (with exceptions)
- Interaction: absence often moaned; but it takes two, so please ask/comment immediately.
- Questions/comments:
  - "online": ask immediately or in the break
  - "offline": (i) try to solve yourself
    - (ii) discuss with colleagues
    - (iii) a) Exercises: ILIAS (group) forum, contact tutor
      - b) **Everything else**: contact lecturer (cf. homepage) or just drop by: Building 52, Room 00-020
- Break: we'll have a 5-10 min. break
  in the middle of each lecture (from now on),
  unless a majority objects now.



## Organisation: Exercises & Tutorials

#### Schedule/Submission:

- exercises online (homepage and ILIAS) with first lecture of a block,
- early submission 24h before tutorial (usually Wednesday, 12:00, local time),
- regular submission right before tutorial (usually Thursday, 12:00, local time).
- please submit electronically via ILIAS
- should work in teams of 2-3 people, clearly give names on submission

		-	22.4., Mon
	Introduction	L 1:	25.4., Thu
8	Metrics, Costs,	L 2:	29.4., Mon
	Development	L 3:	2.5., Thu
	Process	L 4:	6.5., Mon
9		T 1:	9.5., Thu
		L 5:	13.5., Mon
	Requirements	L 6:	16.5., Thu
},	Engineering	L 7:	20.5., Mon
ワ		T 2:	23.5., Thu
6		L 8:	27.5., Mon
\		-	30.5., Thu
\		L 9:	3.6., Mon
4		T 3:	6.6., Thu
ĺ		-	10.6., Mon
		-	13.6., Thu
	Arch. & Design,	L10:	17.6., Mon
		-	20.6., Thu
	Software-	L 11:	24.6., Mon
7		T 4:	27.6., Thu
	Modelling,	L12:	1.7., Mon
	Patterns	L13:	4.6., Thu
	QA	L14:	8.7., Mon
7		T 5:	11.7., Thu
	(Testing, Formal	L15:	15.7., Mon
	Verification)	L16:	18.7., Thu
	Wrap-Up	L 17:	22.7., Mon
7		T 6:	25.7., Thu

# Organisation: Exercises & Tutorials

#### Schedule/Submission:

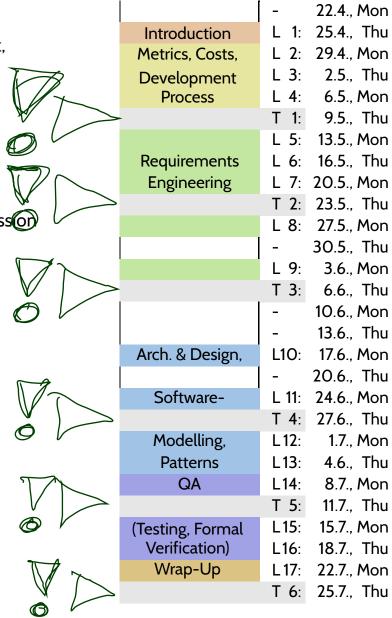
- exercises online (homepage and ILIAS) with first lecture of a block,
- early submission 24h before tutorial (usually Wednesday, 12:00, local time),
- regular submission right before tutorial (usually Thursday, 12:00, local time).
- please submit electronically via ILIAS
- should work in teams of 2-3 people, clearly give names on submiss



- Admission points (good-will rating, upper bound)
   ("reasonable grading given student's knowledge before tutorial")
- Exam-like points (evil rating, lower bound)
   ("reasonable grading given student's knowledge after tutorial")

10% bonus for early submission.

- Tutorial: Four groups (central assignment), hosted by tutor.
  - Starting from discussion of the early submissions (anonymous), develop one good proposal together,
  - tutorial notes provided via ILIAS.



## Organisation: Exam

#### • Exam Admission:

Achieving 50% of the regular admission points of Exercise Sheets 0-3 and 50% of the regular admission points of Exercise Sheets 4-6 is sufficient for admission to exam.

5 + 15 regular admission points on sheets O and 1, and 20 regular admission points on exercise sheets 2-6

 $\rightarrow$  120 regular admission points for 100%.

(plus plenty of admission bonus points in both blocks, O-3 and 4-6)

#### • Exam Form:

- written exam
- date, time, place: tba
- permitted exam aids: one A4 paper (max. 21 x 29.7 x 1 mm) of notes, max. two sides inscribed
- scores from the exercises do not contribute to the final grade.
- example exam available on ILIAS

## One Last Word on The Exercises...

- Every exercise task is a tiny little scientific work!
- Basic rule for high quality submissions:
  - rephrase the task in your own words,
  - state your solution,

• **convince** yourself and your tutor of the correctness of your solution (at best: prove it).

## **Example:**

**Task**: What is the length of the longest line inside the square with side length a = 19.1?

#### **Submission A**:

27

#### **Submission B**:

The length of the longest straight line fully inside the square with side length a=19.1 is 27.01 (rounded).

The longest straight line inside the square is the diagonal. By Pythagoras, its length is  $\sqrt{a^2+a^2}$ . Inserting a=19.1 yields 27.01 (rounded).

## One Last Word on The Exercises...

- Every exercise task is a tiny little scientific work!
- Basic rule for high quality submissions:
  - rephrase the task in your own words,
  - state your solution,

 convince yourself and your tutor of the correctness of your solution (at best: prove it).

## **Example:**

Task: What is the length of the longest line inside the square with side length a=19.1?

#### **Submission A**:



#### Submission B.

The length of the longest straight line fully inside the square with side t th a=19.1 is 27.01 (rounded).

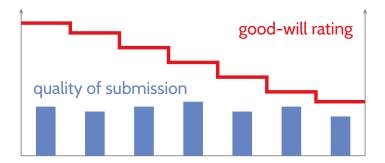
The longest is the diagon that the square is the diagon that  $\sqrt{a^2+a^2}$ . If  $\log a=19.1$  yields 27.01 (rounded).

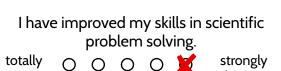
## One Last Word on The Exercises...

- Every exercise task is a tiny little scientific work!
- Basic rule for high quality submissions:
  - rephrase the task in your own words,
  - state your solution,

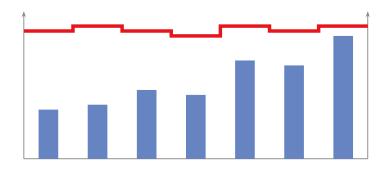
agree

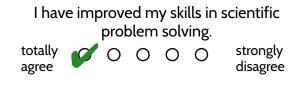
• **convince** yourself and your tutor of the correctness of your solution (at best: prove it).





disagree





## Tell Them What You've Told Them...

#### Basic vocabulary:

- software, engineering, software engineering,
- customer, developer, user,
- successful software development
- $\rightarrow$  note: some definitions are neither formal nor universally agreed
- (Fun) fact: software development is not always successful
- Basic activities of (software) engineering:
  - gather requirements,
  - design,
  - implementation,
  - quality assurance,
  - project management
  - $\rightarrow$  motivates content of the course for the case of software
- Formal (vs. informal) methods
  - avoid misunderstandings,
  - enable objective, tool-based assessment
- $\rightarrow$  note: still, humans are at the heart of software engineering.
- Course content and organisation

Any (More) Questions?

# References

# References

Balzert, H. (2009). Lehrbuch der Softwaretechnik: Basiskonzepte und Requirements Engineering. Spektrum, 3rd edition.

Bauer, F. L. (1971). Software engineering. In IFIP Congress (1), pages 530-538.

Bourque, P. and Fairley, R. E. (2014). Guide to the Software Engineering Body of Knowledge, Version 3.0. IEEE Computer Society. www.swebok.org.

Buschermöhle, R., Eekhoff, H., and Josko, B. (2006). success – Erfolgs- und Misserfolgsfaktoren bei der Durchführung von Hard- und Softwareentwicklungsprojekten in Deutschland. Technical Report VSEK/55/D, OFFIS.

IEEE (1990). IEEE Standard Glossary of Software Engineering Terminology. Std 610.12-1990.

ISO/IEC/IEEE (2010). Systems and software engineering - Vocabulary. 24765:2010(E).

Ludewig, J. and Lichter, H. (2013). Software Engineering. dpunkt.verlag, 3. edition.

Parnas, D. L. (2011). Software engineering: Multi-person development of multi-version programs. In Jones, C. B. et al., editors, *Dependable and Historic Computing*, volume 6875 of *LNCS*, pages 413–427. Springer.

Sommerville, I. (2010). Software Engineering. Pearson, 9th edition.